



ADA Accessibility

The Riverside Convention Center (RCC) is an Americans with Disabilities Act (ADA) compliant facility. We work with meeting planners and event organizers to provide reasonable accommodations for all our guests.

Assistive Listening Systems

The Riverside Convention Center is equipped with assistive listening systems. They are available through the audio-visual office, please contact your convention services coordinator to reserve.

ATMs

An Accessible ATM is located on the upper concourse at the Riverside Convention Center.

Automatic Doors

Automatic doors have been installed at the Plaza entrance and the Bell Tower entrance.

Auxiliary Aids

Stages and risers can be made accessible with a ramp.



Braille Text

RCC meeting rooms and elevator signs contain Braille text and raised characters for guests with vision loss. If materials for an event are needed in large print or Braille, please contact your convention services coordinator who will be able to assist. If materials related to the Center are needed, please contact your coordinator or email info@Riv-cc.com.

Elevators

All floors of RCC are accessible by elevator. Each elevator is equipped to accommodate persons needing assistance. Elevators are located on lower concourse to the left when facing the Plaza entrance of the Riverside Convention Center and at the North end of the Upper Concourse when arriving via the Bell Tower entrance.

Emergency

RCC personnel have been trained in proper emergency preparedness. Guests with disabilities needing special assistance in case of an emergency should advise their meeting planner in advance of or at the event. In the event of an emergency, all guests should follow the direction of Security and RCC staff.

Entrance

To accommodate wheelchair drop-off, ramp entrances are located at the Bell Tower entrance and parking entrance of the center.

Fire Alarms

Emergency warning systems are equipped with both audible and visual strobe alarms.



Mother's Room

RCC now offers a private and clean space to pump or nurse. Speak to your convention services coordinator for additional information.

Parking & Loading

Accessible parking for both regular vehicles and vans is available at RCC via Lot 33 located on Third St and Main St.

Restrooms

All restrooms are equipped with accessible facilities, including height compliant sinks, hand towel dispensers, hand sanitizer dispensers, urinals and toilet stalls.

Service Animals

Service or guide animals are allowed in the Riverside Convention Center facility. Service animals must be on a leash or harness, under the control of the handler and must be housebroken. The animal handler will be responsible for their sanitary needs.

Water Fountains

Water fountain stations in the Center include a water fountain that is accessible to wheelchairs.